



Admission System Frequently asked questions (FAQ)



Q1: Can I apply for more than one kindergarten for my child?
How much is the application fee?



You may apply for multiple kindergartens. The fee for each application is HKD\$40.



Q2: Are K1 applications considered on a first-come, first-served basis?

No. All right-age applicants with online applications submitted before the closing date will be invited for an interview.



Q3: What should I do if I lose the information on the confirmation notice?

Please contact the respective applied school as soon as possible.



2475 6996



Nam Pin Wai Lot 239 in DD115, Yuen Long, New Territories
(Yuen Long West Railway Station Exit B)



Q4: What should I do if my payment is unsuccessful during the online application?

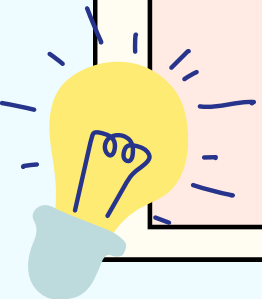


The payment status will be shown as "cancelled" in the online system. You may re-enter the birth certificate number after 15 minutes and try re-applying.



Q5: How will the confirmation notice be sent?

Upon completion of the online application, a confirmation notice will be sent to your e-mail address provided. Please make sure that you enter the correct e-mail address.





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Q6: How do I know if the school has received my online application or not?



An application number will be shown on the screen upon completion of the online application. It indicates that the application is submitted and the school has received your application.



Q7: How should I inform the school if I wish to amend/ make supplement to the information already submitted through the online system?



You may login to the system and amend/ make supplement to the already submitted information by entering your application number and e-mail address. Please note that the birth certificate number, grade level you are applying for, e-mail address and method of payment cannot be changed/ added once you submit the application.



Q8: I did not receive the confirmation e-mail but the system shows that my application was completed and an application number was given. What should I do?

This may be due to the following reasons :

Reasons

1 Your e-mail system labels the confirmation notice as a spam and has sent it to the spam box.



2 The e-mail address entered in the application is incorrect.



3 Other technical problems

Solutions

Please add the following e-mail address to your contact list to prevent the e-mail sent by our system being labelled as a spam :
noreply@smtp.abiding.edu.hk

Please contact the respective school you have applied for or call us at 2114-0333 (office hour: 9:00-12:30; 14:00-18:00 from Monday to Friday) or send an e-mail to cs@evi.com.hk

